



19 March 2020

COVID-19 Update

Dear Customers

As the risk has increased due to the Coronavirus (COVID-19) we wanted to let you know what recent steps Diametra/IDS have taken and how we continue to support our Customers.

Based on guidance from the World Health Organization and local country travel restrictions, we have upgraded our actions, per our Business Continuity Plan, with specific steps to account for the increased risk level of COVID-19.

At Diametra/IDS, our employees and customers remain our top priorities as measures are taken to reduce any impacts to our customer base. In order to guarantee our supply chain, we have implemented measures to restrict access to all our sites, including our manufacturing premises. We are also currently monitoring all employee travel and reducing non-critical visits to our customers. In addition, we have assessed the possible threats to our supply chain, both directly and indirectly and have appropriate control measures in place.

Currently we foresee no issues with regards to our raw material supply and have no current restrictions within our production facilities. However, given the unpredictability of events such as these, we are continually reassessing and closely monitoring the situation in order to be able to take immediate, necessary measures to guarantee continuity of production and product delivery.

If you have any questions, please don't hesitate to contact Diametra, our business operating hours remain unchanged and details are shown below.

We wish to thank you for your continued business.

A handwritten signature in blue ink, appearing to read "J. Stuit".

Jaap Stuit
CEO

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In the event of an issue affecting our workplace we will follow local Government guidelines and notify any effects of this promptly.